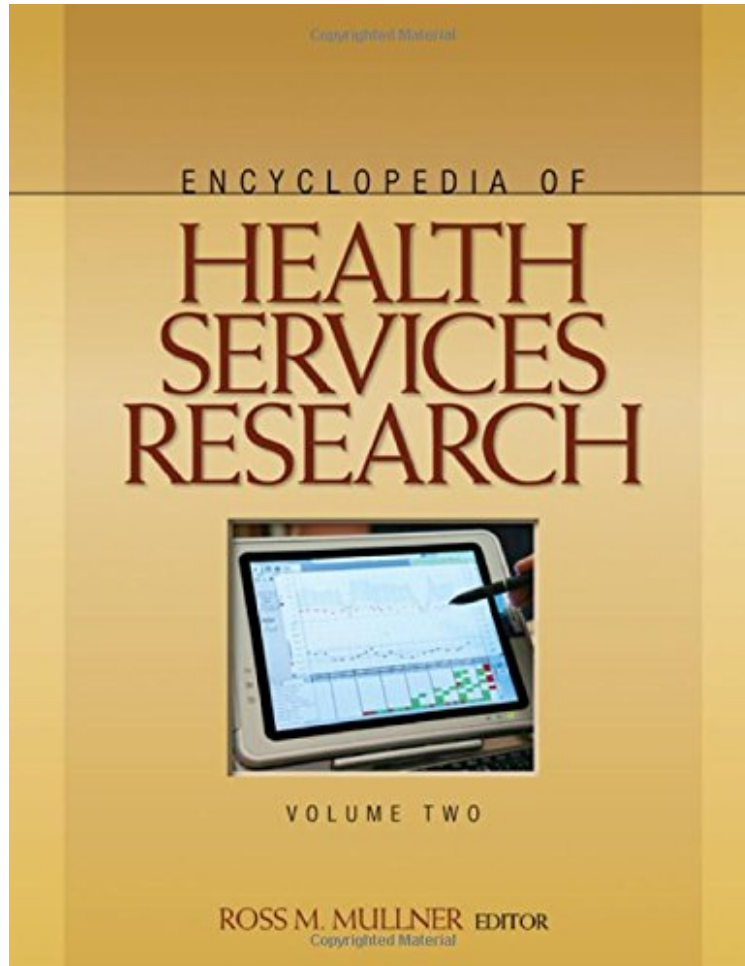


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Encyclopedia of Health Services Research

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Today, as never before, healthcare has the ability to enhance the quality and duration of life. At the same time, healthcare has become so costly that it can easily bankrupt governments and impoverish individuals and families. Health services research is a highly multidisciplinary field, including such areas as health administration, health economics, medical sociology, medicine, , political science, public health, and public policy. The Encyclopedia of Health Services Research is the first single reference source to capture the diversity and complexity of the field. With more than 400 entries, these two volumes investigate the relationship between the factors of cost, quality, and access to healthcare and their impact upon medical outcomes such as death, disability, disease, discomfort, and

dissatisfaction with care. Key Features Examines the growing healthcare crisis facing the United States Encompasses the structure, process, and outcomes of healthcare Aims to improve the equity, efficiency, effectiveness, and safety of healthcare by influencing and developing public policies Describes healthcare systems and issues from around the globe Key Themes Access to Care Accreditation, Associations, Foundations, and Research Organizations Biographies of Current and Past Leaders Cost of Care, Economics, Finance, and Payment Mechanisms Disease, Disability, Health, and Health Behavior Government and International Healthcare Organizations Health Insurance Health Professionals and Healthcare Organizations Health Services Research Laws, Regulations, and Ethics Measurement; Data Sources and Coding; and Research Methods Outcomes of Care Policy Issues, Healthcare Reform, and International Comparisons Public Health Quality and Safety of Care Special and Vulnerable Groups The Encyclopedia is designed to be an introduction to the various topics of health services research for an audience including undergraduate students, graduate students, and general readers seeking non-technical descriptions of the field and its practices. It is also useful for healthcare practitioners wishing to stay abreast of the changes and updates in the field.

About the Author Ross M. Mullner, PhD, MPH, is Associate Professor of Health Policy Administration at the University of Illinois at Chicago. He also serves as Special Assistant to the Director of the Illinois Department of Healthcare and Family Services and as Visiting Adjunct Associate Professor in the Department of Health Systems Management at Rush University. His research interests include health services research, health care marketing, and the history of public health, and he has investigated factors leading to hospital closures, mergers and consolidation of health facilities and management issues. He teaches courses on health services research and on health care marketing, as well as managed care, epidemiology, and health care economics. He is an Associate Editor for the *Journal of Medical Systems* and has served as Guest Editor for several special issues of this journal, as well as for the *Journal of Consumer Marketing* (a special issue on Pharmaceutical Marketing). In addition to nearly 100 articles, he has written or edited several books and monographs, including *Health Care, Technology, and the Competitive Environment*.